



PRODUCT SERVICES - VxI Power Ltd

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Product Service & Investigation Form

Your reference number(s):			
Contact Name :			
Company Name (if applicable):			
Return Address : (if invoice address is different please advise)			
Telephone / Mobile Number:			
Fax Number:			
e-mail address:			
Do you want to subscribe to our e-mail newsletter ?	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
Product being sent for investigation/ part number from ratings label: (Please use a separate form for each different <i>type</i> of unit)			
Serial number(s):			
Manufacturer:			
In warranty:	Yes <input type="checkbox"/>	No <input type="checkbox"/>	
<small>Note - unless previously agreed our standard product warranty is 12 months from date of purchase</small>			
Primary reason for return:	Investigation / Service / Repair Delete as applicable		
Brief Description of fault:			
Brief Description of operating conditions when failed:			
I understand there is a nominal investigation fee for item(s) sent, should the item(s) be found to be faulty and I go ahead with repair this will be refunded. Although every effort is made to repair an item, should an item be deemed beyond economical repair a discount towards a replacement unit will be offered.			
Signed:			
Date:			
All repaired items are supplied with a 3 month warranty covering a re-occurrence of the same fault.			

Send to –

FAO PRODUCT SERVICES
VxI POWER LTD
 Station Road
 North Hykeham
 Lincoln LN6 3QY UK